

THE KOLKATA MUNICIPAL CORPORATION
Office of the Municipal Commissioner
CMO Buildings, 5, S.N. Banerjee Road
Kolkata – 700 013

Date: February 05, 2024

Municipal Commissioner's Circular no. 44 of 2023-24
Sub.: Common Hearing Module

Hon'ble Mayor has launched the Common Hearing Module for Kolkata Municipal Corporation. This has been implemented initially in the Special Officer (Building) Section. This enables the digital record keeping of all the cases, orders, diary and cause list.

On one hand, this will enable the people to monitor and follow up their cases from the comfort of home. Simultaneously, this would ensure timely hearing and disposal of the cases. With the digital recordkeeping, this would also eliminate the manual effort of maintaining various physical registers.

It is, therefore, ordered that the physical registers that are available in the report of Common Hearing Module shall be discontinued with effect from 15 February, 2024. All necessary, preparatory arrangements may be taken in the meantime.

This has the approval of Hon'ble Mayor.

Distribution:

1. Spl. Mpl. Commissioner
2. Jt. Mpl. Commissioner
3. Mpl. Secretary
4. Ld. CMLO
5. All Director Generals/ Controlling Officers
6. C.O. (I.T.)
7. OSD to Hon'ble Mayor
8. All Head of the Departments


Municipal Commissioner
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